BUG Report

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| --- | --- |
| Incident ID | W#1 |
| Description | Age range for adults and Kids should include same value 12 |
| Component | Flights |
| Priority | High |
| Environment | WIN10/ Chrome 79 |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>. Switch to Flights tab  2/ Check passengers age range |
| Expected result | There age range values for Adults and kids should be mutually exclusive |
| Actual result | Both age ranges include age 12 |
| Attachment |  |

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| --- | --- |
| Incident ID | W#2 |
| Description | Should not be possible to enter same date into From and To dates when booking a Hotel |
| Component | Hotel |
| Priority | Medium |
| Environment | WIN10/ Chrome 79 |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>. On Hotels tab set the same date for Check in and Check out dates  2/ Set number of adults to 1 and click on Search |
| Expected result | When clicking on Check out date system should check the value set in the Check in date and disable dates in the calendar so that only Check in date value +1 day is available for selection. |
| Actual result | Please refer to the attachment |
| Attachment |  |

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| --- | --- |
| Incident ID | W#3 |
| Description | When booking a flight there is no note in regards to the age range for passenger |
| Component | Flights |
| Environment | WIN10/ Chrome 79 |
| Priority | Medium |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>. Switch to Flights tab and check Passenger age details |
| Expected result | There is no age range next to Adult, child and infant. |
| Actual result | Age range should be clearly stated next to the Adults, Child and Infant |
| Attachment |  |

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| --- | --- |
| Incident ID | W#4 |
| Description | Passengers field should be mandatory to perform search |
| Component | Flights, Hotels |
| Priority | High |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>.  2/ Switch to Flights tab and set up dates and flight type (Round trip etc) and don’t set number of Passengers  3/ Click on Search |
| Expected result | At least one passenger should be selected to execute the search. Otherwise search button should not be available |
| Actual result | Search is performed without selecting a number of passengers |

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| --- | --- |
| Incident ID | W#5 |
| Description | UI looks broken for Modify search section |
| Environment | WIN10/ Chrome 79 |
| Priority | High |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>.  2/ Switch to Flights tab and set up dates and flight type (Round trip etc) and set number of Passengers  3/ Click on Search.  4/ On Search results page click on Modify search button |
| Expected result |  |
| Actual result | Refer to the attachment |
| Attachment |  |

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| --- | --- |
| Incident ID | W#6 |
| Description | Return flight date is missing in the modify search component on Search results page |
| Environment | WIN10/ Chrome 79 |
| Priority | High |
| Date | 30/01/2020 |
| Steps | 1/ Open https://www.phptravels.net/home  2/ Switch to Flights tab and enter the following details:  FROM: SFO TO: SYD  Return flight  Departure: current date  Return: in 2 weeks  Click on Search button  3/ Click on MODIFY SEARCH button |
| Expected result | All the fields that were available during the initial search should be present |
| Actual result | Return flight date is missing in the modify search component on Search results page |
| Attachment |  |

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| --- | --- |
| Incident ID | W#7 |
| Description | Search button is irrelevant as search results updates automatically |
| Environment | WIN10/ Chrome 79 |
| Priority | Medium |
| Date | 30/01/2020 |
| Steps | 1/ Open https://www.phptravels.net/home  2/ Switch to Flights tab and enter the following details:  FROM: SFO TO: SYD  Return flight  Departure: current date  Return: in 2 weeks  Click on Search button  3/ Select different values in the filter |
| Expected result | Search button is irrelevant as search results updates automatically |
| Actual result | Once values are selected in the filter the search results get updated automatically. There is no need to click on Search button |
| Attachment |  |

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| --- | --- |
| Incident ID | W#8 |
| Description | Clicking on Search button after valid filter values have been applied returns no results and removes all options from the filter |
| Environment | WIN10/ Chrome 79 |
| Priority | High |
| Date | 30/01/2020 |
| Steps | 1/ Open https://www.phptravels.net/home  2/ Switch to Flights tab and enter the following details:  FROM: SFO TO: SYD  Return flight  Departure: current date  Return: in 2 weeks  Click on Search button.  3/ Select the following values in the Filter on the left  Route stops: 1 stop, 2 stop  Price range: 928 - 1895  Airlines: Jetstar, United Airlines, China Airlines, Eva Air, Air New Zealand  Actual result: Once values were selected in the Filter search results got updated with applied filters correctly.  4/ Click on Search button |
| Expected result | Search results should be updated |
| Actual result | After search button was clicked under the filters All Search results are gone.  JS error on the page |
| Attachment |  |

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| Incident ID | W#8 |
| Description | Shouldn’t be possible to select past date in Return flight date selector. |
| Environment | WIN10/ Chrome 79 |
| Priority | Medium |
| Date | 30/01/2020 |
| Steps | 1/ Open https://www.phptravels.net/home  2/ Click on Return flight date selector |
| Expected result | Shouldn’t be possible to select past date in Return flight date selector. |
| Actual result | Can select a past date |
| Attachment |  |

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| --- | --- |
| Incident ID | W#9 |
| Description | View more link shouldn’t display in filters if there is no other filter options to display |
| Environment | WIN10/ Chrome 79 |
| Priority | Medium |
| Date | 30/01/2020 |
| Steps | 1/ Open https://www.phptravels.net/home  2/ switch to flights tab and set the following details: From SYD TO SFO  Departure 30/01/202 Return: 02/02/2020  Adults:2  Click on Search button.  3/ in Filter section under Airlines options click on View more, View less |
| Expected result | More airlines should display once view more is clicked |
| Actual result | No additional Airlines are shown when View more link is clicked |
| Attachment |  |

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| --- | --- |
| Incident ID | W#10 |
| Description | Can’t Download or Print invoice or Download PDF from Booking confirmation page |
| Environment | WIN10/ Chrome 79 |
| Priority | High |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>. Sign in  2/ switch to flights tab and set the following details: From SYD TO SFO  Departure 30/01/202 Return: 02/02/2020  Adults:2  Click on Search button.  3/ Select a flight and proceed with booking.  4/ On boking confirmation page click on Download or Print Invoice or Download PDF button |
| Expected result | It should be possible to download or print invoice |
| Actual result | **When clicking Download Invoice button:**  Uncaught ReferenceError: html2canvas is not defined  at saveAndSendInvoice (1971?n=y:462)  at HTMLButtonElement.onclick (1971?n=y:442)  **When clicking Print button:**  1971?n=y:504 Uncaught ReferenceError: html2canvas is not defined  at printinvoice (1971?n=y:504)  at HTMLInputElement.onclick (1971?n=y:441)  ---------- |
| Attachment |  |

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| --- | --- |
| Incident ID | W#11 |
| Description | Booking confirmation page UI looks broken, Missing icons |
| Environment | WIN10/ Chrome 79 |
| Priority | High |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>. Sign in  2/ switch to flights tab and set the following details: From SYD TO SFO  Departure 30/01/202 Return: 02/02/2020  Adults:2  Click on Search  3/ Select a flight and proceed with booking.  4/ On boking confirmation page check UI |
| Expected result |  |
| Actual result | Booking confirmation page UI looks broken, Missing icons. Refer to the attachment. |
| Attachment |  |

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| --- | --- |
| Incident ID | W#12 |
| Description | Tax and fees number format should have 2 decimals |
| Environment | WIN10/ Chrome 79 |
| Priority | High |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>. Sign in  2/ switch to flights tab and set the following details: From SYD TO SFO  Departure 30/01/202 Return: 02/02/2020  Adults:2  Click on Search button.  3/ Select a flight and proceed with booking.  4/ On boking confirmation page check UI |
| Expected result | Tax and fees number format should have 2 decimals |
| Actual result | Tax and fees number format contains 6 decimals |
| Attachment |  |

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| --- | --- |
| Incident ID | W#13 |
| Description | Flight booking is not available in the Bookings list |
| Environment | WIN10/ Chrome 79 |
| Priority | High |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>. Sign in  2/ Make a booking and go to bookings page under my account  [https://www.phptravels.net/account#](https://www.phptravels.net/account) |
| Expected result | Latest flight booking should be available under my account |
| Actual result | Recent booking is not shown on the page however it can be found in the back-end system. Booking id 3302 |
| Attachment |  |

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| --- | --- |
| Incident ID | W#14 |
| Description | Email wasn’t received after flight was booked |
| Environment | WIN10/ Chrome 79 |
| Priority | High |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>. Sign in  2/ Make a booking and check inbox for the email account that was provided during booking |
| Expected result | Email with booking confirmation should be sent to provided email address |
| Actual result | Email wasn't received |
| Attachment |  |

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| --- | --- |
| Improvement ID | W#15 |
| Description | Values in the drop downs across the system should be sorted alphabetically |
| Environment | WIN10/ Chrome 79 |
| Priority | Low |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>. Sign in  2/ Search for the flight and proceed to Flight booking page.  3/ On booking page open Title drop down and check the order for values |
| Expected result | Values in the drop downs should be sorted alphabetically |
| Actual result | Values in the drop downs are not sorted alphabetically |
| Attachment |  |

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| --- | --- |
| Incident ID | W#16 |
| Description | Either Round trip or One-way radio button should be selected on initial page load |
| Environment | WIN10/ Chrome 79 |
| Priority | Medium |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>.  2/ Switch to Flights |
| Expected result | Either Round trip or One-way radio button should be selected on initial page load |
| Actual result | Neither Round trip or One-way radio button are selected on initial page load |
| Attachment |  |

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| --- | --- |
| Incident ID | W#17 |
| Description | Field validations don’t work on Flight booking page |
| Environment | WIN10/ Chrome 79 |
| Priority | High |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>  2/ Search for a flight and proceed to booking page  3/ Clear input fields for email and first, last name and don’t check accept the Rules & Restrictions.  Click Complete Booking. |
| Expected result | When trying to submit a form with invalid values fields with invalid values should be highlighted and appropriate validation messages should be shown |
| Actual result | A pop up with undefined message is shown |
| Attachment |  |

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| Incident ID | W#18 |
| Description | Shouldn’t be possible to set up same date for Check In and Check Out |
| Environment | WIN10/ Chrome 79 |
| Priority | Medium |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>  2/ On a hotel tab set up same date for Check In and Check Out |
| Expected result | In Check out date calendar it shouldn’t be possible to select same date |
| Actual result | Can set up same date value for Check In and Checkout |
| Attachment |  |

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| --- | --- |
| Incident ID | W#19 |
| Description | UI looks broken for Modify search section. Same as W#5 |
| Environment | WIN10/ Chrome 79 |
| Priority | High |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>  2/ On a hotel tab set up valid dates for Check In and Check Out Adults number and click on Search button.  3/ Click on Modify search button |
| Expected result |  |
| Actual result | Refer to the attachment |
| Attachment |  |

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| --- | --- |
| Incident ID | W#20 |
| Description | Economy is the only value in the flight class drop down |
| Environment | WIN10/ Chrome 79 |
| Priority | High |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>  2/ Switch to a flights tab. Click on Economy drop down.  Note: I couldn’t find where at the back-end cabin class options are set up. Can’t confirm if Economy is the only option but thought I’ll highlight it to double check. |
| Expected result | Cabin class should have multiple options |
| Actual result | The only option that is currently available is Economy |
| Attachment |  |

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| Incident ID | W#21 |
| Description | Getting broken UI on search results when specific search parameters are set |
| Environment | WIN10/ Chrome 79 |
| Priority | High |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/home>  2/ Set up dates from 30-01-2020 to 29-02-2020/3/0  Location Melbourne, 3 Adults and click Search.  <https://www.phptravels.net/thhotels/search/australia/melbourne/30-01-2020/29-02-2020/3/0> |
| Expected result | Search results should include list of hotels if they match search criteria or appropriate message if search results are empty. |
| Actual result | Please refer to the attachment |
| Attachment |  |
| Incident ID | W#22 | |
| Description | Google map is not loading on Hotel details page. JS error | |
| Environment | WIN10/ Chrome 79 | |
| Priority | High | |
| Date | 30/01/2020 | |
| Steps | 1/ Open <https://www.phptravels.net/thhotels/detail/Grand-Hyatt-Melbourne>  Scroll down to see hotel location or click on Location tab | |
| Expected result | Google map should be loaded | |
| Actual result | Please refer to the attachment | |
| Attachment |  | |
| Incident ID | W#23 |
| Description | Available rooms component on the right UI is broken |
| Environment | WIN10/ Chrome 79 |
| Priority | High |
| Date | 30/01/2020 |
| Steps | 1/ Open <https://www.phptravels.net/thhotels/detail/Grand-Hyatt-Melbourne>  2/ Check Available rooms component on the right |
| Expected result |  |
| Actual result | Please refer to the attachment |
| Attachment |  |